

## 2020 HOTEL DESCRIPTION & ULTRA ALL INCLUSIVE CONCEPT

We continue monitoring official covid19 measures and take steps accordingly. Based on instructions from our local health authorities and government the precautionary measures can change. (In yellow the adjustments due to Covid19)

### LOCATION

Kefaluka Resort, established on a total area of 50.000 m2 is located at the seafront:  
 10 km to Turgutreis centre and its Marina  
 25 km to Bodrum centre  
 60 km to Bodrum Milas airport  
 255 km to Dalaman airport  
 260 km to Izmir airport

### HOTEL & ROOMS (This season Kefaluka Resort will only open at a limited capacity)

**Total number of rooms : 384**      **Total number of beds : 900**  
**Hotel building** : Monoblock structured hotel with 8 elevators of which 4 are panoramic  
**Standard rooms** : 152  
**Family rooms** : 120  
**Connected rooms** : 20 (40 double rooms)  
**Deluxe rooms** : 12  
**Handicapped rooms** : 4  
**Junior suites** : 26  
**Family suites** : 16  
**Superior suites** : 12  
**Prestige suites** : 2 (all suites have seaview)  
 95% of our rooms have seaview.

ROOM TYPE	SUPERIOR SUITE	PRESTIGE SUITE
m2	126	186
Maximum number of people	4	6
Balcony and terrace	✓	✓
Bedroom	2	3
Bathroom	2	3
Servant room and bathroom	1	1
WC	2	4
Bathtub	1	1
Jacuzzi		1
Hairdryer	✓	✓
Direct telephone	✓	✓
Telephone in bathroom	✓	✓
Individual heating/cooling	✓	✓
Minibar	✓	✓
In-room safe	✓	✓
Satellite TV channels	✓	✓
Radio Broadcasting (from TV)	✓	✓
Stairs	✓	✓
Communicating door	✓	✓
Private pool		✓
Private collective pool	✓	
Kettle+coffee and tea set up	✓	✓
Espresso machine		✓
Flooring	LAMINATED PARQUET	LAMINATED PARQUET
Towel change	EVERY DAY	EVERY DAY
Linen change	EVERY DAY	EVERY DAY
Room cleaning	EVERY DAY	EVERY DAY
Turndown service	EVERY DAY	EVERY DAY

ROOM TYPE	STANDARD ROOM	FAMILY ROOM	DELUXE ROOM	DISABLED ROOM	CONNECTING ROOM	JUNIOR SUITE	FAMILY SUITE
m2	27	30 – 34	36	27	27	52 – 56	48 - 79
Max number of people	2 + 1	2 +2	2 + 1	2 + 1	2+1	2 +1	2 +2
Balcony or terrace	✓	✓	✓	✓	✓	✓	✓
Bedroom	✓	✓	✓	✓	✓	✓	✓
Bathroom	✓	✓	✓	✓	✓	✓	✓
WC	✓	✓	✓	✓	✓	✓	✓
Shower				✓		✓	
Bathtub	✓	✓	✓	✓	✓	✓	✓
Hairdryer	✓	✓	✓	✓	✓	✓	✓
Direct telephone	✓	✓	✓	✓	✓	✓	✓
Telephone in bathroom	✓	✓	✓	✓	✓	✓	✓
Central air conditioning (working hours are subject to the weather conditions)	✓	✓	✓	✓	✓	✓	✓
Minibar	✓	✓	✓	✓	✓	✓	✓
Kettle + coffee and tea setup	✓	✓	✓	✓	✓	✓	✓
In-room safe	✓	✓	✓	✓	✓	✓	✓
Satelite TV channels	✓	✓	✓	✓	✓	✓	✓
Radio (from TV)	✓	✓	✓	✓	✓	✓	✓
Communicating door					✓		✓
Flooring	LAMINATED PARQUET	LAMINATED PARQUET	LAMINATED PARQUET	LAMINATED PARQUET	LAMINATED PARQUET	LAMINATED PARQUET	LAMINATED PARQUET
Towel change	EVERY DAY	EVERY DAY	EVERY DAY	EVERY DAY	EVERY DAY	EVERY DAY	EVERY DAY
Linen change	EVERY OTHER DAY	EVERY OTHER DAY	EVERY OTHER DAY	EVERY OTHER DAY	EVERY OTHER DAY	EVERY DAY	EVERY DAY
Room cleaning	EVERY DAY	EVERY DAY	EVERY DAY	EVERY DAY	EVERY DAY	EVERY DAY	EVERY DAY

### SPA & BEAUTY CENTRE (CLOSED)

Refresh yourself and pamper your body and soul at our spa & beauty centre with its comfortable massage rooms in different concepts

- 18 different massage rooms
- VIP sauna, Jacuzzi & steam room
- 2 sauna + steam room
- Turkish bath
- Special scrubbing room
- Snow/ice fountain
- Relaxation area
- Skin and body care centre
- Shock pool
- 125 m2 indoorpool
- Children's indoorpool
- Indoor jacuzzi
- Vitamin bar

### BEACH AND SWIMMING POOLS

- 1000 m2 main pool
- 325 m2 activity pool
- 430 m2 – aquapark with 5 slides (working hours 10:00-12:00 / 15:00 – 18:00) (only 3 out of 5 slides will be active)
- NEW !! Spraypark for children !
- 160 m2 children's pool
- 90 m2hydro massage pool
- 125 m2 indoor pool (heated) (Closed)
- Indoor children's pool (Closed)
- Main pool, indoor pool and aquapark whirlpools
- 440 m beach (out-sourced sand)
- Children's beach
- Private pier with a 1000 m2 usage area
- 7 private beach pavilions

\*\*\*\*\* The indoor pool is heated in low season only and is subject to the weather conditions. (Closed)

### PETS

No pets allowed. There is a professional cat & dog guesthouse 15 km away from our resort.

### SHOPS

Souvenir shops, market, photographer, hairdresser... are located in Bodrum street on B7 floor

### DOCTOR/NURSE

The hotel nurse is 24/24h available. Private medical care is available according hospital price list.

## CREDIT CARDS THAT ARE ACCEPTED

Visa, Mastercard, Eurocard and Amex

## GUEST SERVICES

- Transfers
- Indoor and outdoor car park **(There will be no 'VALET' service available)**
- Concierge and consulting services
- Currency change at the reception

## FOR YOUR HEALTH AND SAFETY

- Fire alarm system
- 24 hours security
- Closed circuit camera system in communal areas **(+ Infra-red body temperature measurement - camera upon arrival)**
- Life guard service at the beach
- Warning signs in all the communal areas
- Standard sizes in balconies and balcony rails
- Total Quality Management practices and controls
- HACCP practices and controls
- Regular disinfection of the environment (indoor & outdoor)

## EXTRA GENERAL COVID 19 PRECAUTIONARY HEALTH MEASURES

- **Disinfect hand sanitizers are available throughout the entire hotel.**
- **In contact with other guests and staff all our guests are obliged to wear a mask at all times.**
- **Our guests receive a mask upon arrival.**
- **The social distance rule of 1,5m need to be respected. All hotel area's are adapted to this.**
- **Regular body temperature measurements are done. We kindly ask for all our guest's cooperation.**
- **We do not allow any outside visitors (friends or family) to our hotel.**
- **We do not allow guests for daily use.**

**\*For further & more detailed information please read our covid 19 guide which is published on our website.**

## MEETING ROOMS

With its column-less halls of 576 m2 and 372 m2, workshop and meeting rooms with large foyer, Kefaluka Resort is ready to realize your organizations flawlessly. All halls are on the same floor. Cable and wireless internet connection are available in all halls.

NAMES	LENGTH (mt.)	WIDTH (mt.)	HEIGHT (mt.)	AREA (m2)	RECEPTION (Capacity)	BANQUET (Capacity)	THEATRE (Capacity)	CLASS (Capacity)
OVIT BALLROOM	18,00	32,00	3,90	576,00	720	420	580	400
OVIT FOYER				225,00				
SENAT MEETING ROOM	12,00	31,00	3,50	372,00	465	230	470	284
SENAT FOYER				130,00				
EUOMOS WORK SHOP	5,50	6,25	3,90	34,38	42	25	42	28
IASOS WORK SHOP	4,00	7,00	3,90	28,00	MEETING TABLE FOR 12 PAX			
TERMERA WORK SHOP	4,00	7,00	3,90	28,00	MEETING TABLE FOR 12 PAX			
DISCO	15,00	15,00	3,90	225,00				
CINEMA	10,00	13,00	3,90	130,00			50	
VIP CINEMA	10,00	13,00	3,90	130,00			18	
AMPHITHEATRE							450	

## EQUIPMENTS

- Barcoveision
- Projection sreen
- Flipchart
- Overhead projector
- Sound and lighting systems – sound recorder system – DVD/VCD player
- Cable & wireless microphone
- Lapel (neck) and lectern microphone
- Lectern
- Portative – modular scene
- Divisibility in Senat meeting hall

## SERVICES INCLUDED IN THE ULTRA ALL INCLUSIVE CONCEPT

### ROOMS

- Minibar (water, sparklingwater, softdrinks and beer) is filled once daily
- In-room safebox
- Babycot
- Central airconditioning (workinghours are subject to the weatherconditions)
- Wifi or cabled internet access

### RESTAURANTS AND BARS

\*\*\*\* Alcoholic and non-alcoholic local drinks and some imported drinks served 24 hours

\*\*\*\* Remark: imported and cellar wines, imported champagnes, deluxe beverages, 12-year whiskies, cognac and deluxe liquors etc. are not included in the UAI concept.

\*\*\*\* Between 24:00-07:00 only food service at Zuzu restaurant

\*\*\*\* The opening & closing hours of the bars and restaurants, except the main restaurant, are according to the season & weatherconditions.

\*\*\*\* Please note that the opening hours of the restaurants & bars depend on the number of guests.

### Kefalonya Main Restaurant

Guests are obliged to wear a mask and not to go behind the line determined by following the social distance rules. Our staff will serve and assist at our open buffets.

- 07:00 – 11:00 Open buffet breakfast
- 12:30 – 14:30 Open buffet lunch
- 19:00 – 21:30 Open buffet dinner

\*\*\* Fresh orange juice at breakfast is included in the UAI

\*\*\* Alcoholic drinks are not served in the main restaurant for breakfast

\*\*\* Imported drinks are not served in the main restaurant

\*\*\* Table service for beverages possible in all restaurants

\*\*\* Bottled drinks are not served in any bar

### A La Carte Restaurants

- Meyhane (Fish & Mezze) 19:30 – 22:00
- LunaPiena (Italian) 19:30 – 22:00
- Kebabi (Turkish) 19:30 – 22:00
- **Shifeng (Chinese) & El Sombrero (Mexican) - closed**

\*\*\*\*Reservation for all a la carte restaurants are required, **1 day in advance (by telephone)**

\*\*\*\* One dinner free of charge (within a min. accommodation of minimum 5 nights) and with reservation only

\*\*\*\*A la carte restaurants can close on certain days or when theme evenings are held at the main restaurant

\*\*\*\*A la carte restaurants are located outdoors and their opening is subject to the weather conditions (1 May/ 31 October)

\*\*\*\*The opening of the a la carte restaurants is subject to the number of reservations.

\*\*\*\* Kids menu available only at the Italian Restaurant

\*\*\*\* **There will be a limited number of places. Reservation possible as long as there is space.**

### Pool Bar

- 24 hours Alcoholic and non-alcoholic drinks within the UAI concept

### Island Bar

- 11:00 – 00:00 Alcoholic and non-alcoholic drinks within the UAI concept

### Pier Bar

- 10:00 – 18:00 Local Alcoholic and Non-alcoholic drinks within the UAI concept
- 12:00 – 16:00 (snack) Snack menu
- 12:00 – 16:00 (snack) Waffle

### Cine Bar (closed)

- 18:00 – 00:00 Alcoholic and non-alcoholic drinks within the UAI concept (Only during bad/rainy weather)

### W&B Bar (closed)

- 18:00 – 00:00 Wine & beer within the UAI concept

### Lobby Bar

- 09:00 – 00:00 Alcoholic and non-alcoholic drinks within the UAI concept
- 11:00 – 19:00 Lobby lounge patisserie corner

### Zuzu Restaurant

- 12:00 – 18:00 Non-alcoholic drinks within the UAI concept
- 12:00 – 18:00 (snack) Snack menu
- 16:00 – 17:00 (snack) Kumpir ( Jacket-stuffed potatoe)
- 00:00 – 07:00 (snack) Midnightsnack

### 'Zuzu Kids restaurant' (closed)

### Gözleme (Turkishpancake) House(Ex.Sunday)

- 11:00 – 17:00(snack) Varieties of gözleme (Turkish pancakes), Turkish tea, Ayran (buttermilk), Water.
- 12:00 – 16:00 (snack) Döner (sliced meat)

### Patisserie(Lokum)

- 08:00 – 16:00 (snack) Varieties of Pastry

- 12:00 – 18:00 Non-alcoholic drinks within the UAI concept and Patisserie menu
- 12:00 – 18:00 (snack) Ice cream
- 16:00 – 17:00 (snack) Waffles

#### **Kebabi**

- 11:00 – 17:00 (snack) Varieties of Pide and Lahmacun (= flatbread pizza & Turkish pizza with spicy meat filling)

#### **Disco (closed)**

- 00:00 – 03:00 Alcoholic and non-alcoholic drinks within the UAI concept

#### **Moonlight Club**

- 23:00 – 00:00 Alcoholic and non-alcoholic drinks within the UAI concept

#### **ANIMATION**

- Soft animation in daytime with activities around the pool **(Large group activities are not allowed)**
- Shows and performances in the evenings at the amphitheatre with a capacity of 450 seats **(Limited places)**
- Evening activities around the pool

#### **ACTIVITIES – SPORT AND OTHER SERVICES**

- Fitness centre **(With reservation only)**
- Tennis court, football, squash and equipments **(Only for private use, not in group)**
- Beachvolleyball **(Only for private use, not in group)**
- Basketball and equipment **(Only for private use, not in group)**
- Non-motorized water sports
- Windsurf, catamaran, (certificate is compulsory, max 1h/day)
- Archery
- Bicycle
- Turkish bath, sauna, steambath, jacuzzi, snow/ice fountain **(Closed)**
- Towels, umbrellas, sun beds and hammocks at all pools and at the beach
- Backgammon, chess and cardgames **(Not allowed)**
- Table tennis
- Darts
- Billiards (American during the day) **(Not allowed)**
- Cinema **(Closed)**
- Kids Club (age 4- 12) and Teenage Club (age 12- 18) **(Closed) - Alternative activities are organised outdoors.**
- Animation activities during the day and in the evening **(Large group activities are not allowed)**
- Live music (certain days of the week)
- Indoor and outdoor carpark **( 'Valet' service not available)**
- Wireless internet connection

### **SERVICES NOT INCLUDED IN THE ULTRA ALL INCLUSIVE CONCEPT**

#### **ROOMS**

- Telephone
- Laundry, ironing and dry cleaning service (external source)

#### **RESTAURANTS AND BARS**

- 24 hours roomservice
- All fresh fruit juices except those served at breakfast.
- Imported and cellar wines, imported champagnes, deluxe beverages (12-year whiskies, cognac and deluxe liquors etc.) are at an extra charge
- Beach pavilions 09:00- 18:00 (breakfast, mid-morning snack, lunch, coffee/tea break, alcoholic and non- alcoholic drinks from the UAI)

#### **ACTIVITIES AND SPORT FACILITIES (Only for private use. Large group activities are not allowed)**

- All motorized water sports
- Tennis court and football field lightings
- Coin and electronic games at the entertainment centre
- 3 band billiard and American billiard (evening) **(Not allowed)**
- Bowling
- Air shooting
- All massages, scrubs and skincare at the spa centre **(Closed)**
- Hairdresser **(Closed)**
- Health services (doctor/nurse)
- Telephone/fax
- Photographer, jewellery, market, souvenir shop etc.
- Beach pavilions
- Transfer service
- Waterpipe (Nargile) **(Closed)**
- Babysitter (from the age of 4) **(Not available)**